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18 June 2007

Dear John

This is just a thank-you for the work you have carried out at our company over the last year. The Lean Manufacturing exercise has been very successful and with your coaching and encouragement, our Works Manager has now the confidence and skill to carry the project forward.

The individual profile assessments you carried out, followed by team building projects have really pulled our team together and were enjoyed by all who participated. I would have no hesitation in recommending your Company for someone who is looking for a no-nonsense approach.

We were looking for a Company who actually physically do the work for us and lead the projects (not just advise us what we should do), and that is what you were able to provide – which is rare in consultancy companies.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Chris Batty', written over a horizontal line.

Chris

Christopher Batty
Managing Director